

Online Gaming License Application Form

This application form must be signed by an official representative of the applicant for an online gaming license (Applies for B2C all business models.)

All questions must be answered in full. Yes/No questions left blank will be interpreted as "No". All other questions must be answered. If a question is not applicable, indicate "N/A"; otherwise, the form will be considered incomplete.

Application Number:

For Official Use

CGA/2025/528/1343

Date of Application:

1. Brand Name:

The name given to the products or services under the gaming license.

2. Company Name:

Enter company name as registered with the Chamber of Commerce of Curaçao.

3. Type of Gaming Activity:

Select all that apply:

☐

3.1. Games of Chance (RNG-based games)

☐

3.2. Betting (including live betting and virtual-sports betting)

☐

3.3. Live Dealer Games

☐

3.4. Pooled-prize games (such as lotteries and parimutuel)

☐

3.5. Promoting peer-to-peer games (such as sport-exchange, bingo and poker)

☐

3.6. Provably fair Games

☐

3.7. Binary Options

☐

3.8. Sweepstakes

☐

3.9. Other:

Funds Management

4. Does the operation use an online player account to hold player's data and funds? ☐ Yes

5. Are player funds kept in a segregated bank account or a virtual wallet account? ☐ Yes

6. List the fiat currencies used for financial transactions:

Leave blank if none are used. Enter currencies in a comma separated list using the ISO 4217 standard for each currency (such as USD, EUR, GBP).

7. List the virtual currencies used for financial transactions:

Leave blank if none are used. Enter currencies in a comma separated list using the three/four letter acronym industry standard for each currency (such as BTC, ETH, USD).

Information Management & Controls

8. How is the Player Account Management platform hosted:

Select all that apply.

☐

By the operator in a dedicated premises

☐

In a data center, using own hardware

☐

Hosted on the cloud

9. List the countries where the servers are located

Use a comma separated list.

10. Is the platform used for Player Account Management and Funds Management approved?

☐

Yes

If yes, then answer 10.1 below

10.1. List the jurisdictions where the platform has been licensed or approved:

11. Are the Player Account Management and Funds Management functions carried out by:

☐

Applicant

☐

Third party service provider

If this option is selected answer 11.1 and 11.2 below

11.1. Name of Service Provider

11.2. List all jurisdictions where the service provider has been licensed or approved:

Use a comma separated list

Games Offered

12. What are the game delivery channels:

Select all that apply.

☐

Web-browser

☐

Mobile App

☐

Social Media Platforms

13. Does the operator implement its own games?

☐

Yes

13.1. Are these games certified?

☐

Yes

If yes, answer 13.1.1 below.

13.1.1. List jurisdictions where games are certified:

Use comma separated list.

14. Does the applicant implement games from third party games providers:

☐

Yes

All 3rd party B2B service providers must be registered in the portal.

Responsible Gaming & Anti Money Laundering (AML)

15. Does the operator have a responsible gaming policy that aligns with Curaçao laws and regulations?

☐

Yes

This shall be verified from the websites provided.

16. Does the operator have an AML policy in line with Curaçao laws and regulations?

☐

Yes

This shall be verified from the websites provided.

Player's Terms and Conditions

17. Do the operator's terms and conditions comply with Curaçao laws and regulations?

☐

Yes

This shall be verified using the domains list provided.

18. Does the operator have a player complaints procedure in place?

☐

Yes

19. Does the operator have a structured alternative dispute resolution (ADR) process in place for escalating player complaints?

☐

Yes

This requirement shall become mandatory after July 2025. The alternative dispute resolution provider must be approved by the Authority.

19.1.1. Name of alternative dispute resolution (ADR) entity:

19.1.2. Jurisdiction for alternative dispute resolution (ADR) entity:

Contact Information

20. Full name of the contact person:

Enter first names and last names separately.

21. Relationship with applicant company:

Indicate all those that apply (e.g. UBO, Director, Official Representative, etc.).

22. Passport Number:

23. Country of Issue:

24. Contact Address:

25. Email address:

Declaration and Data Privacy

I, _____, as the official representative of the applicant, declare that the information provided is true and correct. I also understand that any willful dishonesty may render for refusal of this application.

I declare, in accordance with Article 2.2.(f) of the National Ordinance on Games of Change (LOK) that the applicant or, any person involved in policy decisions concerning the applicant is not, and has not, been associated with another operation whose gaming license has been suspended or revoked.

I hereby authorize the Curaçao Gaming Authority to communicate with the Contact Person indicated in Clause 20 above directly if required, for all or any information related to this application.

I furthermore hereby authorize the Curaçao Gaming Authority to conduct a complete investigation using whatever legal means they deem appropriate. I hereby authorize any person or entity contacted by Curaçao Gaming Authority to provide any and all such information deemed necessary by the Curaçao Gaming Authority. I hereby waive any rights of confidentiality in this regard.

I understand that by signing this authorization on behalf of the applicant, a background record check may be performed on the applicant. On behalf of the applicant, I authorize any banking, financial institution, judicial, or enforcement agency to surrender to the Curaçao Gaming Authority complete and accurate records, including, but not limited to internal banking memoranda, past and present loan applications, financial statements and any other documents relating to business financial records in whatever form and wherever located.

The Curaçao Gaming Authority reserves the right to investigate all relevant data and facts to their satisfaction. I understand that the Curaçao Gaming Authority may conduct a complete and comprehensive investigation to determine the accuracy of all information gathered. I, on behalf of the Applicant, hereby release, waive, discharge and agree not to hold liable the Curaçao Gaming Authority for the receipt and use of such data, other than for unlawful processing of such information, acquired during investigations and inquiries. I hereby authorize the lawful use, disclosure or publication of this data.

I understand that by signing this authorization, I am giving my explicit consent to the Curaçao Gaming Authority to collect and process personal data, including sensitive personal data which relates to the data subject.

I confirm that I have read the privacy statement of the Curaçao Gaming Authority with regards to personal data.

Official Representative signature::

